



# Delivering a high volume of top university talent to Financial Crimes Division in support of Student Hire Program

Our client is an international professional services brand of firms. It is the second-largest professional services network in the world and is considered one of the Big Four accounting firms.



# The challenge at a glance

In partnership with a Canadian University, our client engaged in a pilot program, committing to hire 25-30, actively enrolled university students from the schools of business and arts and science to work in a part time capacity as an analyst within our client's Crimes Division to ensure compliance to FINTRAC guidelines.

Our client's contract sourcing team (Third Party Labour – TPL), did not have the capacity or the mechanisms to manage the high-volume candidate application pool, candidate screening, submission to interview or onboarding processes.

## The bottom line

Our client was on a three-week deadline to hire 25-30 Concordia University students on a contract basis, yet they did not have the resources in place to access and manage the large volume of candidates.

#### The solution

Our client partnered with Procom exclusively to provide dedicated technology and a recruitment strategy that required involvement across all facets of Procom's operations, including:



Specialized contract development - (Legal & HR)

Procom worked with our client and university candidates to ensure personalized contracts and a noise-free onboarding.



Determined contractor tax implications – (Finance)

Our client's Students for Hire program contract workforce is fully compliant.





### Dedicated candidate portal (IT)

Our client is leveraging Procom's "Client Connections" dedicated candidate portal to make it easy for candidates to apply to their open positions.



# Dedicated recruitment screening and submission – (Recruitment)

Through Procom's consulting and contract staffing services, our client was able to take advantage of a formal recruitment strategy with access to a substantial toolset and structured processes for engaging talent at each stage of the recruitment lifecycle.



# Dedicated delivery coordination and management – (AMs and Delivery Coordinator)

With a focus on personal communication with all affected parties, Procom met with key stakeholders to gain a deeper understanding of our client's pain points and the specific qualifications required for each role.



### High volume and rapid onboarding - (Client Services)

Procom's dedicated Client Services team successfully onboarded the high volume of contracted student workers, taking full ownership of all aspects of the onboarding and offboarding process.

## **Quick facts**

- Identified and delivered 25 qualified university students within the three-week timeframe.
- · Our client is considering expanding the program to include multiple universities across Canada.
- Key numbers include:

Applicants to Client Connections	80
Applicants Screened	80
Submissions to Client	67
Interviews Conducted	60
Candidate Hires	25

## **Key improvements**

The project was executed exceptionally without issue, and was considered a success, earning Procom, high praise from both Concordia University and our client.

A series of marketing campaigns and presentations to the returning student body via our client's campus recruitment generated a lot of buzz on campus and high exposure for the Student Hire Program.